



Welcome Centre Review

Surrey School District Welcome Centre

Implementation – The Vision of “Welcome”

- The Vision of a “Welcome Centre” – a hub where holistic assessment and support could be provided for families and students new to Surrey, B.C.
- Filling a genuine need for settlement support, access to services, cultural adjustment support, and educational information and programming became the focus lens in developing the “Welcome Centre”



English Language Learner Welcome Centre

At the Welcome Centre



The Welcome Centre serves students and their families who are:

- Permanent Residents
- Immigrant Families who are Canadian Citizens
- Temporary Residents under work permit
- Convention Refugees
- Refugee Claimants

English Language Learner Welcome Centre

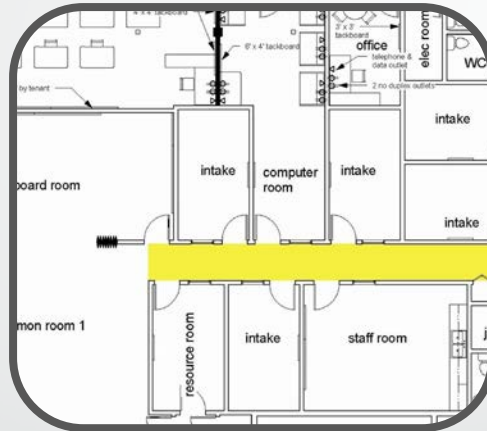
Welcome Centre Workshops

- Our 27 SWIS and 13 MCWs organize workshops for school staff, students and families.
- Most of our workshops fall into the following general categories...

- Community Resources
- Driving/Transportation
- Employment
- Financial
- Health & Safety
- Housing
- Immigration
- Legal
- Parenting
- School System/Education
- Volunteering
- Welcome Centre Services
- Women's Issues
- Youth Issues

English Language Learner Welcome Centre

Our Partnerships and Programs



- Immigrant Youth Bridge Program/Bridge 2 Success
- City Tours
- Community Circle Club
- Community Connect 11
- Community Connect through Reading
- English Foundations
- SWIS/Library Toolkits
- Multicultural Youth Circle
- Understanding Positive Parenting

THE NUMBERS STORY

	July 1 2018-June 30 2019 (Last Year)	July 1 2019-Current (This Year)
Number of Students/Families Processed and Provided Service	6498	4868
Number of Assessments	2593	2119
Funding Eligible Registrations	1348	1367 (397 Refugee)
Funding Eligible Re-Registrations	1372	1140



KEY FINDINGS FROM WELCOME CENTRE REVIEW

The Welcome Centre plays an important role and the work is appreciated. The people who work with schools and students were identified as a key strength by the vice principals, principals, teachers and staff. Promising programs include the Connect and Bridge programs.

Areas for growth include greater connection with and visibility in schools, as well as greater consistency and alignment with schools and district vision.

The Welcome Centre is doing great work, however there is a perception that there is a disconnect from the work of schools and District programs that support students in similar ways. Addressing this will strengthen the experiences and life chances of those new to Canada.

District Principal's Role

Strategic alignment and educational leadership for the School and Community Connections Department which consists of:

- The Welcome Centre
- Safe Schools
- Community-Schools Partnership

Strategic Plan :

- Conduct Assessment of Welcome Centre Model & Services
- Conduct Needs assessment from Schools
- Reconvene Welcome Centre Review Committee and establish Focus Groups
- Develop action plan to align Services with Needs as part of District Vision
- Focus on Assessment, Support, Transition and Follow-up

Welcome Centre

